



ANNUAL REPORT 2019

TRUST • HEALING • JUSTICE



NATIONAL
CHILDREN'S
ALLIANCE®

ACCREDITED
MEMBER





BIVONA CHILD ADVOCACY CENTER'S PARTNER AGENCIES ARE CO-LOCATED UNDER ONE ROOF TO SURROUND CHILDREN WITH SUPPORT AND PROTECTION. OUR CARING, STREAMLINED APPROACH MINIMIZES TRAUMA TO CHILDREN, PRESERVES THE BEST EVIDENCE FOR INVESTIGATORS, AND SAVES OUR COMMUNITY APPROXIMATELY \$1 MILLION A YEAR.

CHILDREN WHO COME TO BIVONA RECEIVE AN INTERVIEW, A MEDICAL EXAMINATION, MEET WITH A FAMILY ADVOCATE AND CONNECT WITH A THERAPIST, IN A WARM, CHILD-FRIENDLY ENVIRONMENT.

A MESSAGE FROM

OUR EXECUTIVE DIRECTOR AND BOARD CHAIR



2019 was a year of incredible growth and strengthening of mission for Bivona Child Advocacy Center.



DEB ROSEN

Executive Director

Seeing more children than ever who need our help to heal from child abuse, and offering more services to children and their families, we are resolute in our commitment to provide trust, healing, and justice to ALL children who need us.

In the fall of 2019, we launched our new mental health program, providing expanded trauma-focused mental health services to children who have experienced abuse or witnessed family violence. Our team of providers have been trained in four different evidence-based models which have been proven to help resolve the challenges resulting from trauma. It is deeply important to us to provide high-quality, onsite mental health services to all children who need them. We will continue to grow this area of programming until we know that each child who needs it can receive the right help in a timely fashion right here at One Mount Hope Avenue.



WAYNE HOLLY

CHAIR, BOARD OF DIRECTORS

We are tremendously thankful to our partners in law enforcement, child protection, pediatric medicine, mental health, and family advocacy who demonstrate incredible skill, dedication, and passion in their work with children. Bivona is made up of a 24-agency collaborative, and every individual within the collaborative brings special knowledge and talent that helps improve the lives of the children we serve. Together, we are committed to helping children heal and preventing child abuse from happening in the first place. Thank you for being a part of this incredibly important work.

OUR VISION

A community where all children are safe and free from abuse.

OUR MISSION

Bivona Child Advocacy Center delivers excellence in child abuse response, healing and prevention through collaborative service, awareness, education and leadership.

2019 OFFICERS

Wayne Holly, Chair
Kelly Thompson, Vice Chair
Kris Johnston, Treasurer
Don Tomeny, Secretary
Mark Siewert, Immediate Past Chair

2019 BOARD MEMBERS

Jason Barnecut-Kearns
Aaron Bertram
Alex Castro
Mike Crumb
Reggie Dejean
Bonnie DeVinney
Sitima Fowler
Debbie Haen
Dave Halladay
Bill Hurley
Abhas Kumar
Jen Lake
Andy McDermott
MaryLouise Steinwachs
Ted Townsend
Anne Wilder
LeKeyah Wilson

2019 HONORARY BOARD

Kathie Bivona
Lou Bivona
Gary Domenico
Jill Knittel
Tom Wahl, Jr.





OUR STAFF

We know that our staff is our most valuable asset, and we take care of them so that they can take care of the children and families we serve.



OUR MDT (MULTIDISCIPLINARY TEAM)

Our Multidisciplinary Team is built on respect — for each other, survivors, and our shared vision to eliminate child abuse.



CHILDREN & FAMILIES

Children and families always come first. We support those who come seeking hope and healing.



GETTING IT RIGHT

We are driven to get things right. We take pride in our practice, knowing it comes from the latest and best knowledge in our field.

**THESE ARE OUR
VALUES & GUIDING
PRINCIPLES THAT DIRECT
US IN OUR WORK AT
ONE MOUNT HOPE AVENUE.**

Bivona maintains accountability to our mission and standards by surveying clients and multidisciplinary team members on a regular basis. What does this mean for children and families? It means all of us are working together to provide the support children and their caregivers need to thrive and heal.



100%

100% of caregivers agree that if they knew anyone else who was dealing with a situation like the one their family faced, they would tell that person about Bivona Child Advocacy Center.



100%

100% of caregivers agree that overall, the services received from Bivona Child Advocacy Center have been helpful to both the caregiver and child.



96%

96% of team members believe children and families benefit from the collaborative approach of the Multidisciplinary Team (MDT).

25,707

TOTAL NUMBER OF SERVICES PROVIDED TO CHILDREN & FAMILIES IN 2019

Bivona served approximately 2,000 children in 2019 who directly experienced abuse. In order to help those children and their family members, we offer a wide range of services. Here are all of the ways we helped children and families.

8,707

INFORMATION & REFERRALS

This includes information regarding the criminal justice process, victims' rights, referrals to other victim services programs, and referrals to other services.

2,675

INDIVIDUAL ADVOCACY

This includes medical accompaniment, forensic interviews, intervention with employer, creditor, landlord or academic institution, child or dependent care assistance, transportation assistance, and interpreter services.

6,048

EMOTIONAL SUPPORT

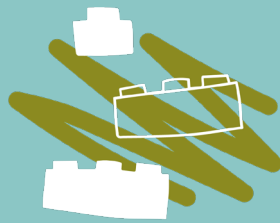
This includes crisis intervention, individual counseling, support groups, therapy, and emergency financial assistance.

8,277

ADVOCACY & ACCOMPANIMENT

This includes notification of criminal justice events, victim impact statement assistance, advocacy and accompaniment with District Attorney interviews, Law Enforcement interviews, and criminal justice advocacy and accompaniment.

OUR STRATEGIC INITIATIVES



Bivona recently adopted a three-year strategic plan, strengthening our mission and expanding our services. We are committed to these five strategic initiatives through 2023.

1

ENSURE COMMUNITY ACCESS TO MULTIDISCIPLINARY TEAM (MDT) SERVICES

The MDT model of service delivery is critical to children's health and well-being in the aftermath of abuse.

2

MAINTAIN AND GROW A STABLE AND HIGH-PERFORMING STAFF

Our work is driven by people and requires a high level of engagement and performance.

3

DIVERSIFY AND GROW FUNDING STREAMS

We can only achieve mission and ensure our long-term fiscal health through expanded financial resources.

4

EXPAND TRAUMA-SPECIFIC MENTAL HEALTH SERVICES TO MEET THE NEEDS OF THE POPULATION SERVED

Children who have experienced trauma need effective mental health services in order to heal.

5

INCREASE THE ORGANIZATIONAL ROLE IN ABUSE PREVENTION EDUCATION

Prevention education is an important aspect of empowering children and enlisting adults as their partners and allies in safety.





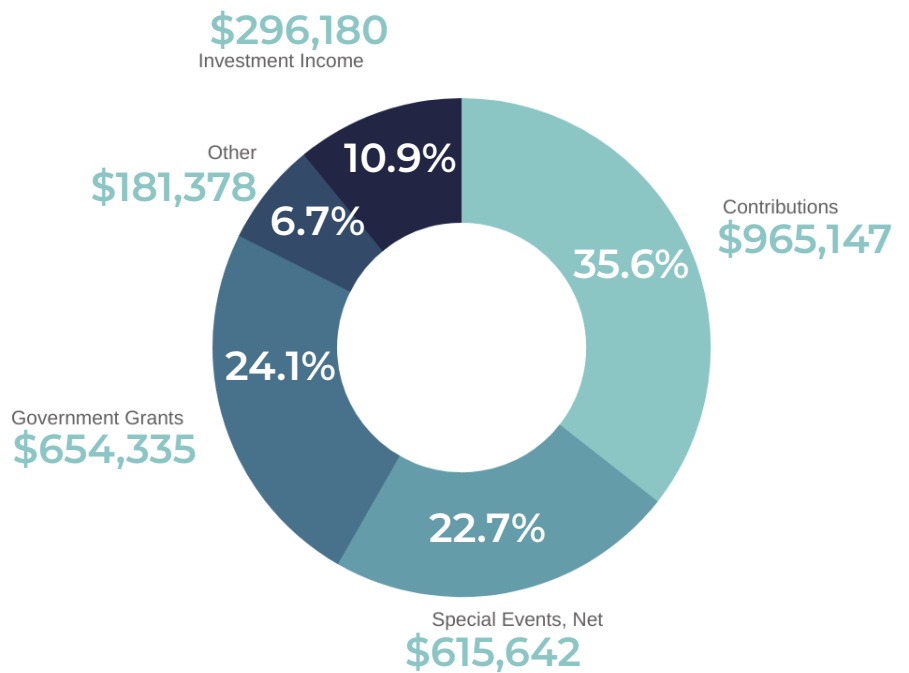
2019 FINANCIALS

STATEMENT OF ACTIVITIES

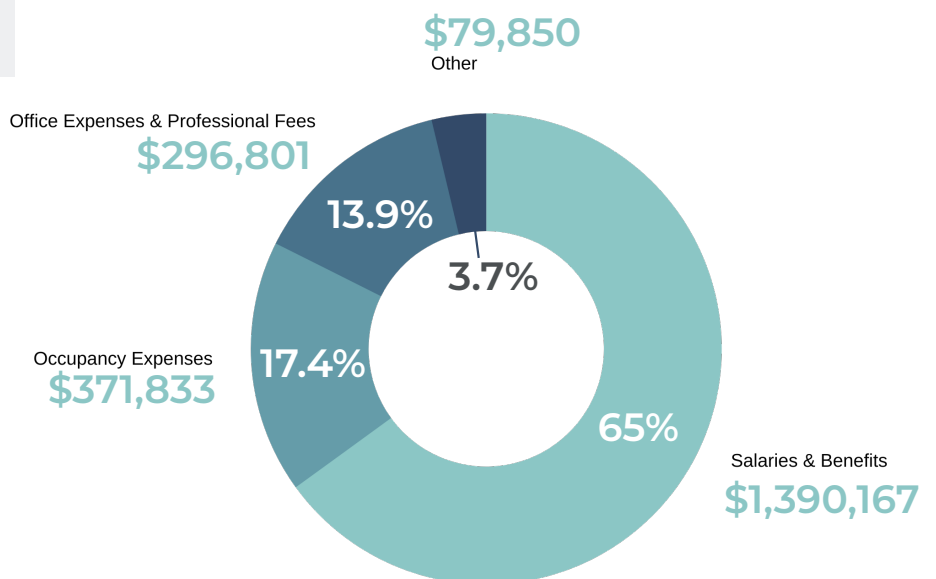
● \$8,861,975
TOTAL LIABILITIES/NET ASSETS
BEGINNING OF 2019

● \$574,031
CHANGE IN NET ASSETS/CAPITAL
END OF 2019

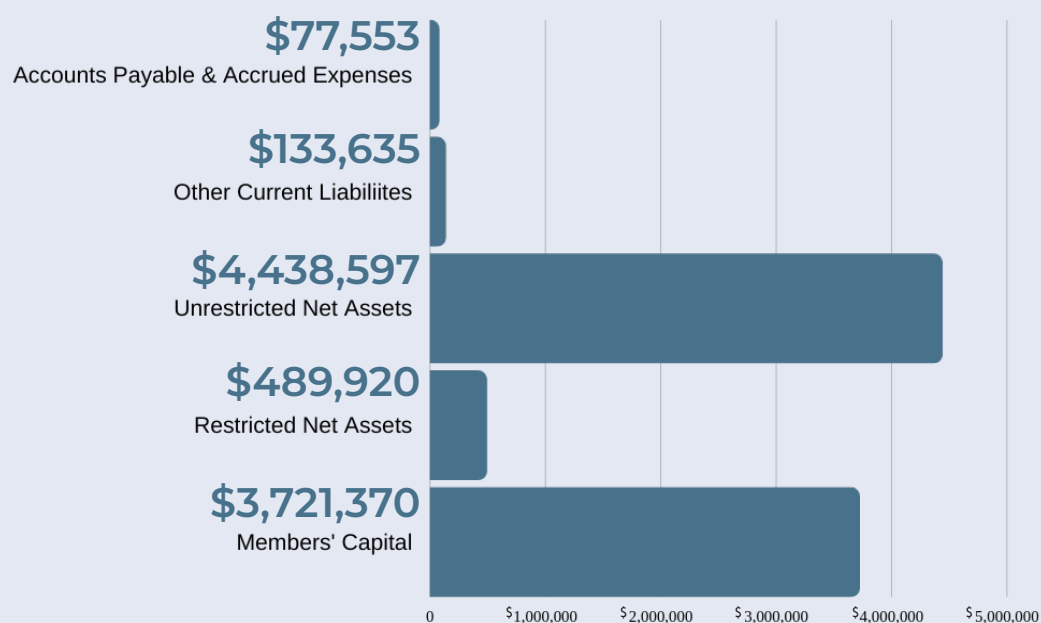
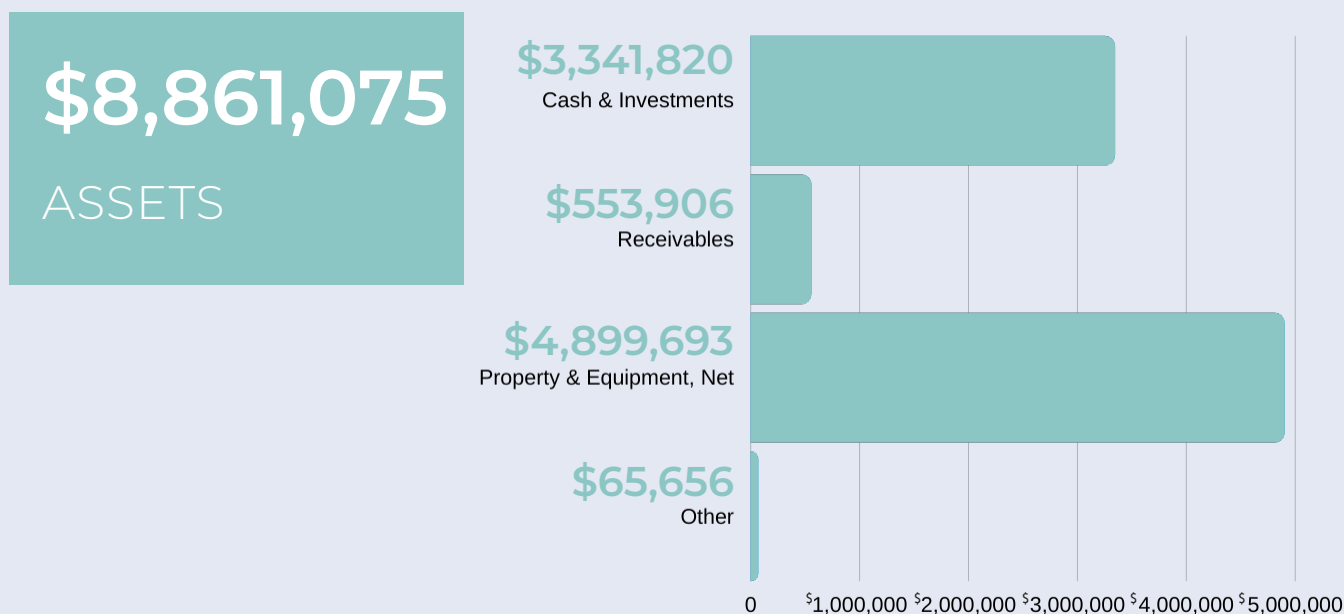
\$2,712,682
REVENUE



\$2,138,651
EXPENSES



BALANCE SHEET



*The financial information included in this Annual Report is an audited summary of the financial condition and results of operations for Bivona Child Advocacy Center and Affiliates for the 2019 fiscal year. A copy of Bivona's IRS Form 990 and Audited Financial Statements can be found on Bivona's website at www.bivonacac.org.



WE ARE PROUD TO SHARE THAT BIVONA CHILD ADVOCACY CENTER HAS EARNED OUR SEVENTH CONSECUTIVE 4-STAR RATING FROM CHARITY NAVIGATOR.

This is the highest possible rating and indicates that our organization adheres to sector best practices and executes our mission in a financially efficient way. Attaining a 4-star rating verifies that Bivona Child Advocacy Center exceeds industry standards and outperforms most charities in our area of work. Only 7% of the charities evaluated by Charity Navigator have received at least 7 consecutive 4-star evaluations, indicating that Bivona Child Advocacy Center outperforms most other charities in America. This exceptional designation from Charity Navigator sets Bivona Child Advocacy Center apart from its peers and demonstrates to the public our trustworthiness.



BIVONA CHILD ADVOCACY CENTER

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